



DoD Charge Card Task Force Final Report

June 27, 2002

DoD Charge Card Programs



- Charge cards are essential to business practice improvement
- Use of charge cards results in reduced costs
- In FY 2001, \$3.4 billion expended on travel cards, \$6.1 billion on purchase cards
- We need to prevent misuse, not eliminate charge cards

DoD Charge Card Task Force



- DoD Charge Card Task Force established March 19, 2002
- Representatives from all major DoD organizations
- Task Force focused on three main areas:
 - Management Emphasis and Organizational Culture
 - Compliance
 - Process and Workforce Development

Management Emphasis & Organizational Culture



- Management emphasis is the key element for success
- Task Force recommends:
 - Prompt notification of supervisors/security managers of abuse so security clearances can be reviewed
 - Implementation of enhanced management metrics

Compliance



- Task Force recommends:
 - Revise regulations to provide clear and specific guidance on responsibilities and consequences of misuse
 - Use additional methods to pursue and prosecute fraud
 - Utilize “data mining” to to help identify possibly fraudulent or abusive transactions

Process & Workforce Development



- Task Force recommends:
 - Additional mechanisms to deliver training (e.g. CDs)
 - Accelerate use of on-line purchase card certification & billing systems
 - Cancel 100,000 travel cards and review another 300,000
 - Evaluate alternatives to the travel card

Conclusion



- Charge cards are a sound cost-saving business practice
- Secretary Rumsfeld has made it clear that misuse of charge cards will not be tolerated
- The Task Force Report is not the Department's final action, but the first step in a process